## COURSE OBJECTIVES AND COURSE OUTCOMES S.Y.B.M.S. (SEMESTER - IV)

## SUBJECT: PRODUCTION AND TOTAL QUALITY MANAGEMENT

Sr. No.	Course Objectives	Course Outcomes
1)	To apprise learners the basic management decisions with respect to production and quality Management	Learners will develop the basic management decisions related to production and quality management
2)	To discuss the students, understand the designing aspect of production systems	Learners will inquire about Material Management, various techniques Inventory Management and numerical sums related to EOQ, Lead Time, Reorder Level and Safety of Stock
3)	To expose students to practical application of theory concepts	Learners will recognize the Basics of Productivity and TQM and various Product and Service Quality, SERVQUAL
4)	To discuss Quality Improvement Strategies and Certifications	Learners will identify ISO 9000, ISO 1400, QS9000, Malcolm Baldrige, National Quality Award and Deming's Application Prize