## Revised Syllabus of Courses of B.Com. (Banking and Insurance) Programme at Semester VI

## 4. Turnaround Management

Sr. No.	Modules / Units
1	Introduction to Business
	Meaning, Definition, Features, Importance, Symptoms, Types of Business
	Organization.
	Different approaches for Growth and Survival.
	• Internal Strategies
	• External Strategies
	Survival Strategies
2	Industrial Sickness
	Meaning and Internal /External Reasons of Industrial Sickness
	Symptoms of Industrial Sickness
	Measures to Overcome Sickness by Government and Stakeholders
	Role of BIFR in Sick Industries
3	Turnaround Management Strategies
	Turnaround – Meaning, Definition, Indicators of Successful Turnaround
	TQM and Restructuring.
	Selling of a sick unit
	• BPR
	- Meaning, Definition, Elements, Need, Implications
	- Approaches (Reengineering Team, BPR Leader, Process Owner, Kaizen,
	Flow Chart, 5S principles, Process Mapping)
4	Business Scenario
	Features, Advantages, Disadvantages, Types and Present Status of:
	Outsourcing
	Networking
	• Franchising
	Free lancing
	Self-Financing
	Start up
5	Leadership and Turnaround Management
	Outfitting the Management Team, Personal Characteristic, Focusing on Present
	Operations, Focus on Needs in Turnarounds, Styles of Decision Making in the
	Turnaround Process, Organizational Change. Quality in the Managerial Process,
	Dilemma of Management, Turnaround Management as a Skill.